



# POLLOCK SERVICE



**PROFESSIONAL • KNOWLEDGEABLE • DEPENDABLE**

When you need equipment repair, installation or training, trust the professional technicians at Pollock. Whether you need a small maintenance adjustment to improve performance or have a larger equipment project, we're just a quick call away.

When you contact one of our knowledgeable service representatives, we'll discuss your equipment needs and schedule one of our experienced technicians to arrive at a time that's convenient for you - on time and ready to start the job.

Pollock also offers preventative maintenance on equipment to ensure that you get the most out of it. Our dedicated technicians love to make SOLVED happen! That's why customers throughout the state of Texas choose Pollock for quality, trusted equipment services.



**Conveyors**



**Case Erectors**



**Pallet Wrap Systems**



**Shrink Packaging Systems**



**Floor Equipment**

## **LOWER COSTS**

Reduce total maintenance spend keeping equipment in high performance condition.

## **ELEVATE EFFICIENCY**

Improve operating and administrative efficiencies with well-working equipment

## **IMPROVE PERFORMANCE**

Experience increased performance from team Pollock; your single source provider for equipment, supplies, installation, training and maintenance.

# POLLOCK SERVICE RATE SCHEDULE

## ▶ FIELD SERVICE HOURLY RATE – PER ONSITE TECHNICIAN:

<b>Monday – Friday</b> (2 Hour Min.)	8AM to 5PM	\$120 / Hour
<b>Monday – Friday</b> (2 Hour Min.)	Before 8AM/After 5:00PM	\$180 / Hour
<b>Saturday – Sunday</b> (2 Hour Min.)	8AM to 5PM	\$220 / Hour
<b>All Other Times / Days</b>		Call for Estimate

## ▶ ALL SERVICES:

- ..... 2 Hour Minimum Per Technician
- ..... Plus Parts
- ..... Plus Freight
- ..... Plus Shop Fee



## ▶ INSTALLATION & TRAINING:

<b>Monday – Friday</b> (Full Daily Rate)	8AM to 5PM	\$900 / Day
<b>All Other Times / Days</b>		Call for Estimate
<b>Less Than Full Daily Rate</b>	\$120 / Hour (All Plus Travel Time if Applicable)	

**Travel Time:** (Outside the Immediate DFW Metroplex)

<b>Monday – Friday</b>	8AM – 5PM	\$90 / Hour
<b>All Other Times / Days</b>		\$135 / Hour

**2 Hour Minimum Per Technician**

\*rates listed for current customers

## ▶ SERVICE CENTER CONTACTS:

Jody Longoria 972-337-3884 or Jody.Longoria@pollock.com  
 Stacey Blake 972-337-3782 or Stacey.Blake@pollock.com  
 After Hours 972-337-3896



Contact your Pollock Account Manager for further details regarding this rate schedule. All service appointment requests are subject to scheduling.

**Schedule a service appointment today.**

dfwservicecenter@pollock.com – 888-915-3569